Update Log:

12/March/2019 3:23pm:

* Added anchor links to KB’s listed in the Notable KBs.

14/March/2019 10:01am:

* Updated a bit more in the Misc Section for the DE information to increase fluidity.
* Updated the file name 1queue.js to 1Queue.js for fluidity.
* Updated the buttons at the top to depict a roundish type view and darker color.
* Add an ID to those Buttons and configured in the CSS under the tag #button.
* Added CSS to make the buttons text two tone. Both White and Blue... not very noticeable.
* Added CSS to make change the Copy button. It now has two layered text Black behind White, and the boarder is now grey, to match the text field.
* Added comments on the CSS section.
* Matt added CSS to increase the size of the top buttons.
* Updated the divs to be hidden, except for the Contact Us Back div on startup, tested and proof of concept is completed. Added to the SharePoint site.
* Updated version date in the html div.header field.
* Update a place in the .js to update the version of the tool.
* Added a jquery.js file to the Assets folder.
* Broke IE somehow - Seems to only be my IE...

Looking to add/revise:

* Templates – want to get these up-and-running.
* Started functionality testing and moved first two into production as proof-of-design.
* Look to start updating code and bring in further Templates tomorrow, depending on work-flow.

15/March/2019 7:30am:

* Set the rest of the .ost files but couldn’t get them to open directly into Outlook. They want to first save on the Desktop, then open into Outlook.
* Commented the lines for the Templates back out, inside the html file.
* Created bare-bone Front Face of 1Queue Tool.
* Added button for the landing page, but commented it out, so that (for now) there is no way to go back to it, since we will only be using the 1Queue tool.
* Added more updating to the CSS file and updated the version in the .js file.
* Found the issue that was auto sizing the text area. It was in the .js file as the setTextArea() function.

Looking to add/revise:

* Need to find why, once the height is set to auto, why the textarea will not auto size to the entirety of the text. Thought at this point is that there are no <p> tags, or the textarea is constrained somehow.

19/March/2019:

* Refined the h1 tag in CSS to make the visual less strenuous on the eyes. Set the secondary color to black.
* Jordan started looking into a few working issues on the javascript code, and noticed that the old code for the OpenCity() function needed to be reworked to enable the textarea length to be read correctly. It was set to style=”none”, which made it unreadable.
* Jordan mentioned that there is now way to run the scripts in Chrome for the templates, but you can just choose ‘open’ in IE to directly open the templates into Outlook. [uncommenting the templates button and div somehow restored access to IE for me… strange]
* Moved all </textarea> up 1 line to remove an extra line when copying text.

Areas of improvement/revision:

* Need to set the textarea boxes to read-only… something Jenna wants the functionality to in the 1Chat Tool but is not needed in the 1Queue Tool.
* Suggestion by Jordan is to make this a Chrome extension… looking into that, but that is on debate, as others use this in IE.

Revisions completed:

* Set the textareas to readonly in each instance, as to leave the my 1Chat part untouched.
* Set the spacing back to how we would like for the text inside the textarea. It looks messy code wise, but the result is what we needed.
* Set the overflow to hidden, as it was showing the scroll bars in IE.
* Updated the KB links to open in a new tab.
* Began adding comments to the code, to understand the functions and what will be omitted once other parts start feeding into this tool.

20/March/2019:

* Created a 1Tool main face for all the projects to be injected into.
* Took the 1Chat out of the 1Queue html and created separate html docs for each 1Chat, 1Queue, and 1Outage.
* All the html pages are utilizing the same 1Queue.js scripting page and 1Queue.css style sheet.
* Added a pathing method so that one can get to the different html pages, and back to the 1Tool main landing page.
* Jordan created a Chrome add-in and is having Me and Matt test. Seems to work flawlessly.
* Jordan will set alongside me tomorrow so that he can get the code from the Chats coming in, so he can write the code for the Chat side of the Chrome Add-in.

21/March/2019:

* Converted the old 1Queue.js and .css to 1Tool.js and .css files, that way the process is aesthetically correct.
* Jordan’s Chrome extension is running marvelously... no need to really update this tool any longer but will keep this up as a proof of concept... or, at least, the beginning of something good.

22/March/2019

* Added the Chrome Extension to the 1queue folder directory with a README file for instructions on how to add it to Chrome.
* Added two templates to the tool. They were in the other folder but were not active in the tool itself
* Changed font size of the template links to 25px. They were small in IE and I felt like they were eye straining
* Changed the color of the hyperlinks to white.
* Since there is a 1tool.html file in the main directory I wanted to move the 1queue, 1chat, and 1outage to the asset folder so when we share this with anyone they only see 1tool. Backed up all the files in the backup folder and created a new testing folder so I didn’t royally screw anything up. Got all the links to work correctly to navigate forward but had issues when I was on the 1queue/chat/outage and trying to go back to 1tool. I had to add ../ to make it go 1 directory <a href="../1Tool.html">

25/March/2019

* Fixed issue with ‘page not found’ when trying to use the outlook templates

18/June/2019

* Added 3 templates
  + 90day retention
  + Ts.com team cannot locate what you need
  + Supplier needs access to something
* Removed 1 space before </div> so Vs code would allow me to minimize sections by <div> instead of <textarea>

25/June/2019

* Added two new templates. Sox compliance and Securewave

22/November/2019

* Added MTMUS and Spanish columns
  + Note: Spanish should only be used when contacting TMMBC or Puerto Rico
* Added a new Shared Mailbox template
* Updated the uniflow template

5/December/2019

* Completed overhaul of Chat page. Added 3 tabs with various templates